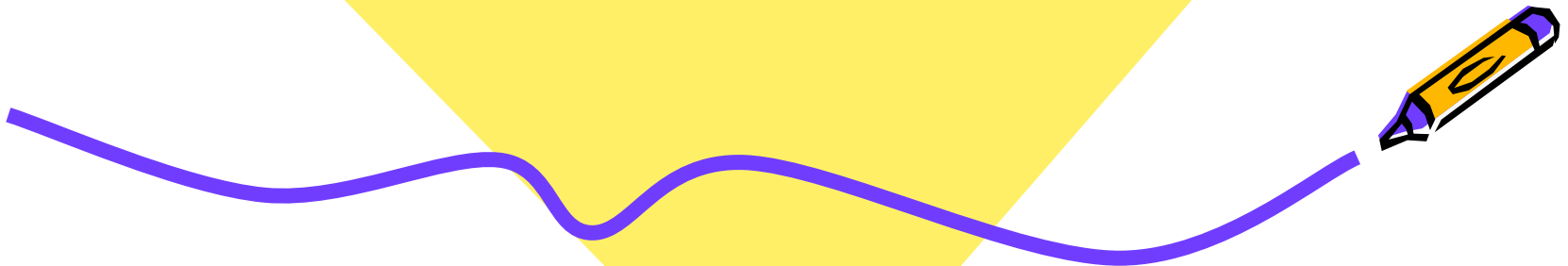


Helpguide for Placing An Online Order



Online transactions are processed through a third party independent payment gateway
www.ccavenue.com.

Transactions are **Verisign** secured.

Step 1: Choose the Gift item of your choice

Goagifts.com

The screenshot shows the Goagifts.com website interface. At the top, there's a navigation bar with links for 'Personalized Orders', 'Locations', 'Shopping Cart', 'Contact Us', and 'HOME'. Below this, there's a secondary navigation bar with links for 'Anniversary', 'Birthday', 'Christmas', 'Wedding', 'Valentines', 'New Year', 'Thank You', and 'Contact Us: +91 93410 36853'. A third bar lists occasions: 'Condolence', 'Congratulation', 'Thinking of You', 'House Warming', 'Get Well Soon', and 'Any Occasion'. The main banner features a tropical beach scene with a woman on a log and text: 'Online Florist & Gift Shop', 'Same Day Delivery to Entire GOA', and 'No Hidden Costs'. Below the banner, there's a section for 'Online Gift Shop - Same Day (Express) Delivery - No Hidden Cost - Online Florist - No additional delivery charges - We deliver Flowers & Gifts on your desired date. We also deliver on Sunday and holidays - Economical - Secure - Simple - Reliable - Assured Quality - Local Delivery'. It also mentions 'MasterCard, Paypal or Discover Card holders can place the Order at our alternate website: www.rosesandgifts.com'. There are links for 'Delivery to over 10 locations in Goa. For details....Click here!!!', 'Exclusive Combination Gift Offers!!!', and 'New Born Gifts NEW'. A grid of four gift items is displayed: 'Basket Arrangement of 50 Red Roses' (Price: US\$24.49/ Rs.1159), '2.2 lbs Chocolate cake' (Price: US\$12.99/ Rs.619), 'Signature (for Ladies)' (Price: US\$41.99/ Rs.1979), and 'Pair of Teddies' (Price: US\$13.99/ Rs.659). To the right, there's a section for 'Forth coming Festival & Occasions:' listing 'Xmas (Christmas): 25th Dec' and 'New Year: 1st Jan 2008', and 'Chat Online for your queries at: Yahoo Messenger: gwlord@yahoo.com'. Below that are 'Bookmark Us!' and 'Evergreen Gifts' (Cosmetics & Perfumes, Flowers, Fresh Fruits, Music/Cassettes/CD, Pens & Diaries, Books & CD's). At the bottom right is 'Shopper's Paradise' (Jewellery and Bracelets, Silverware & Brassware, Watches).

- 1) To place the order click on “**Order Now**” link, corresponding to the gift item that you would like to choose.
- 2) To choose from wider range of gift items, please click on the respective link in the “**Category Menu**” section. E.g. If you want to choose from range of flowers, please click on “**Flowers**” link in “**Category Menu**”.
- 3) On this website, you can make payment using **any one** of the following instruments:
 - 1) Credit Card [Diners Club Card/ American Express/ Visa]
 - 2) Internet Enabled Bank Account (Debit Card)
 - 3) PayMate (Mobile payment), ITZ Cash Cards
- 4) **MasterCard, Paypal or Discover Card holders** can place the order at our alternate website: <http://www.rosesandgifts.com>

Step 2: Order Form (Enter Delivery Date, Gift Message and Gift items Confirmation)

Goagifts.com

Product ID #	Description	Price	Qty
NNFV00182	Large Arrangement of Mix Color Roses in Glass Vase Please Enter your Gift Message and Date of Deliver Delivery Date: 10/11/2007 Message: Happy B'day Varun	INR 1229.00 (Indian Rupees)	1
Grand Total :		INR 1229.00	

Notes :

- To delete an item, change the quantity to zero.
- All prices are in INR(Indian Rupees).
- If you use a non-Indian credit card,your bank will automatically convert to your home currency based on today's exchange rates.
- Click [here](#), to view the approximate value of this transaction in your local currency.

Would you like to . . .

Add More Items

Save My Changes

Pay & Finish

- 1) Once you would have clicked on “**Buy Now**” link on our website <http://www.goagifts.com>, you shall be directed to this form.
- 2) On this form:
 - 1) Provide your **Date of Delivery**
 - 2) **Provide** your **Gift Message**
 - 3) Verify the Quantity of selected gift item
 - 4) If you want to select more gift items, click on “**Add More Items**” button
 - 5) Once you are done with this form, please click on “**Pay & Finish**” button

Step 3: Final checkout



Product ID #	Description	Unit Price	Qty	Total Price
NNFV00182	Large Arrangement of Mix Color Roses in Glass Vase Please Enter your Gift Message and Date of Deliver: Delivery Date: 10/11/2007 Message: Happy B'day Varun	INR 1229.00 (Indian Rupees)	1	INR 1229.00 (Indian Rupees)
Grand Total :				INR 1229.00

Notes :

1. Charges will appear on your credit card statement as **CCAvenue.COM OR AVENUES INDIA PVT. LTD. .**
2. All prices are listed in Indian Rupees. If you use a non-Indian credit card, your bank will automatically convert to your home currency based on today's exchange rates.
3. Click [here](#), to view the approximate value of this transaction in your local currency which will be reflected in your Credit Card Statement.

Proceed To Modify the Cart


Proceed To Final Checkout

Modify Cart

Final Checkout

- 1) Once you would have clicked on **"Pay & Finish"** button, you shall be directed to this form.
- 2) On this form:
 - 1) Click on **"Final Checkout"** button
 - 2) If you want to modify the shopping cart, click on **"Modify Cart"** button

Step 4: Shipping and Billing details - I

Address  https://www.ccavenue.com/txn/do_tran.jsp

INDIAN RUPEES 1229.00 will be billed to your credit card
Click [here](#), to view the approximate value of this transaction in your local currency which will be reflected in your Credit Card Statement.

Billing Details

NOTE: For credit card verification, please enter the billing address as it appears on your credit card statement

Name

Debit / Credit Card Billing Address

City

State / Province

Zip Code

Country

Telephone Number

Email Address

Other Notes or Instructions

[optional]

Delivery Details [Is Delivery Address same as above]

Name

Shipping / Delivery Address

City

State / Province



Zip Code

Country

Telephone Number

- 1) Once you would have clicked on “**Final Checkout**” button, you shall be directed to this form.
- 2) On this form, please provide:
 - 1) Billing Details and Delivery Details
 - 2) If we have provided you with **Discount/ Cashback code**, please enter the same in “**Other Notes or Instructions**” box in this form.
 - 3) If you would like us to provide any special instructions for delivery of your order, please provide the same in “Other Notes or Instructions” box in this form

Step 4: Shipping and Billing details - II

Address  https://www.ccavenue.com/txn/do_tran.jsp 

Pay By Credit Card [Diners Club Card/ American Express/ Visa]

Card Type

Card Number
No dashes or spaces e.g., 4568256901056035

Card Verification Number [\[How to find the verification number\]](#)

Expiry Date /

Card Issuer Bank Name [\[?\]](#)

Pay Using Your Internet Enabled Bank Account

Bank Account





Pay by PayMate(Mobile payment)

Mobile Number
No dashes or spaces e.g., 9800000000

Pay by ITZ CASH CARDS

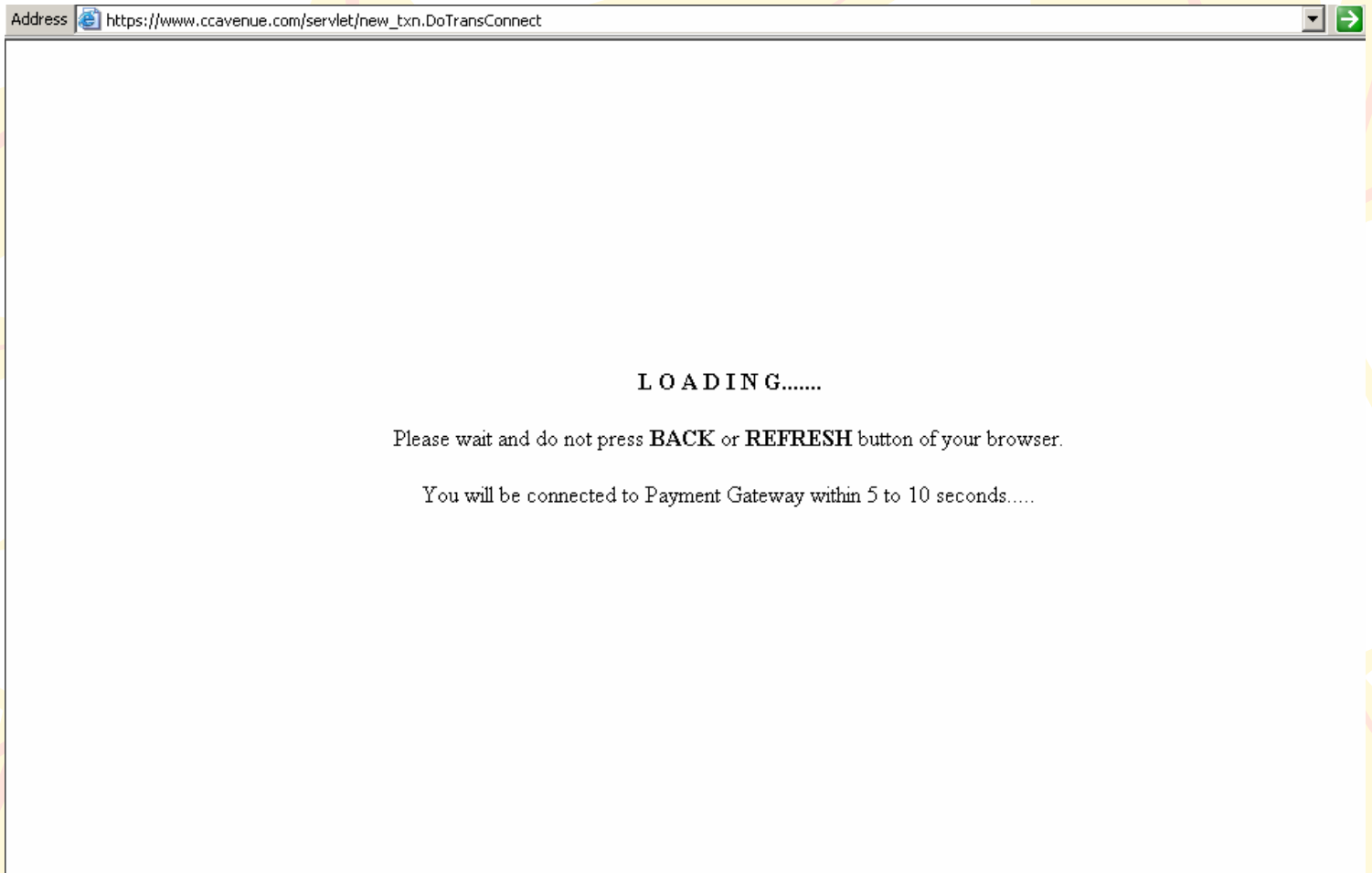
Cash Cards

Notes



ABOUT SSL CERTIFICATES

TESTED 18-NOV


- The charges will be billed to your credit card as **CCAvenue.COM/CHARGE**
- All prices are listed in Indian Rupees. If you use a non-Indian credit card, your bank will automatically convert to your home currency based on today's exchange rates.
- When you submit this order, the server will process your credit-card in about 5 seconds, but it may be longer at certain times.
- To avoid double charge, DO NOT press the Submit button more than once, or press the back or Refresh buttons.


- 1) Once you would have scrolled down the form shown in **Step 4: Shipping and Billing details - I**, you shall view this section of the same form.
- 2) On this section of the form, please **choose the instrument** (by clicking on corresponding radio button) using which you would like to place the pay and provide the required details.
- 3) Depending on the payment instrument that you want to use for placing the order, please select the respective radio button.
- 4) **ATM/ Debit card** users can make the payment through **Internet Enabled Bank Account** section (you would require Net banking facility on your debit/ ATM card to use this option).



- 1) Once you would have clicked on “**Submit Form**” button, you shall be directed to this screen, indicating that your transaction is being processed.

Step 6: Confirmation - Successful Transaction

Goagifts.com

Address  https://www.ccavenue.com/txn/dr_tran.jsp



Your Transaction was **SUCCESSFUL !!** . Thank you for your purchase!
Your order number is **CART13814769**.
Please keep this order number for future reference.

Note:

If you have an Order Status or a Billing Question,
please e-mail at contactus@giftwithlove.com.

This purchase is a direct transaction between you and
<http://www.giftwithlove.com>. However, the charges will be billed to your account
as CCAVENUE.COM OR AVENUES INDIA PVT. LTD.

Proceed back to www.giftwithlove.com

- 1) Once your transaction has been successfully processed, you shall be shown the message similar to the above.
- 2) Please email us at: contactus@giftwithlove.com or call at: +91 93410 36853, if you have any queries.